



# Careers

## Customer Service Representative

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We are currently accepting applications for an hourly full-time, on-farm Customer Service Representative (CSR) in the **Penhold & Surrounding** area of Alberta.

**CanWest DHI** is a 175 employee organization, providing innovative dairy herd management services to over 3,700 dairy farm customers throughout Ontario and Western Canada. The Customer Service Representative's primary responsibility is to meet CanWest DHI customer needs with fast, accurate, and useful information. In this role, you will be working directly on-farm. Candidates who enjoy farming, cows and rural road travel who can maintain organization and communication remotely will excel in this position.

### In this role, you will:

- Visit dairy farms daily to sample milk, collect data, and promote our dairy herd improvement services to dairy producer customers.
- Assist and provide additional information to customers about the interpretation and application of data collected.
- Independently arrange your administrative, travel and scheduling tasks.

### Position Requirements:

- Diploma in agriculture would be considered an asset.
- Practical knowledge and working experience in the dairy industry.
- Strong customer service and interpersonal skills.
- Proficiency with computers with high speed internet at home.
- Valid driver's license and dependable transportation.
- This position may require occasional heavy lifting of up to 75 lbs.

### Contact:

If you meet the qualifications for this position and reside in the location of this vacancy, please send a cover letter and your resumé in the content of an email (no attachments please) with the subject line '**Penhold AB CSR**' to [careers@canwestdhi.com](mailto:careers@canwestdhi.com)

*We are an equal opportunity employer.*

*Please note that only those selected for an interview will be contacted.*

NO PHONE CALLS OR AGENCIES

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660 Speedvale Avenue West – Suite 101, Guelph, Ontario. N1K 1E5

Toll Free: 1-800-549-4373 [canwestdhi.com](http://canwestdhi.com)